



# Mission-Critical Communications Recording

Discover the World's Most Reliable  
and Secure Recording Solutions





# The only critical communications recorder you need.

Specifically designed for mission-critical 24/7 operation in emergency call-taking, dispatch, air traffic management, and other communications environments, Eventide's *NexLog™ DX-Series* recording solutions capture, record, and archive all calls, video, and screen activity. These recordings are available immediately for instant recall, forensic replay, incident reconstruction, burn to CD/DVD/Blu-ray, DRX, NAS, email export, and more.



**Made in  
USA**

**8000+**

**Recorders Deployed  
Worldwide**



**50+ Years of  
Innovation**

**NexLog** **DX**  
Advanced Recording Solutions **SERIES**



# Sales | Service | Support

## *Industry-trusted design, local deployment, and ongoing support*

One hundred percent USA-owned and operated, with over 50 years of engineering and manufacturing excellence, Eventide's recording solutions are the result of over 30 years of mission-critical recording experience. Each *NexLog DX-Series* recorder is custom-built and includes ongoing service and support from your trusted local dealer.





# Integrations of **Eventide®** **NexLog** **DX** Advanced Recording Solutions **SERIES**



Radio



Telephone



Dispatch

P25 • NG911 • VoIP  
DMR • MOTOTRBO • NXDN  
PTToC • CAD • LOCATION

NexLog 780/840/VM



Smart Gateway



MediaWorks







**Air Traffic Control**



**Public Safety**



**Healthcare**



**Fire & Rescue**



**Utilities**



**Oil & Gas**



**Transportation**



**Mining**



**Government**



**Security**



**Manufacturing**



**Corrections**



### *The most reliable and stable recording platform on the market*

Do you have access to your recordings at all times? Recordings are mission-critical. When important events happen, your operation needs quick, reliable, and intuitive tools to research, replay, and export critical multimedia recordings and metadata. The NexLog DX-Series platform can provide a single source to recreate the sequence of events across multiple siloed inputs, resulting in a holistic view of how your operation responded. Eventide's NexLog DX-Series recorders use Linux operating systems for maximum reliability, security, and scalability.



### *All NexLog DX-Series software includes:*

- *MediaWorks DX UI/UX (Feature Highlight on page 12)*
- Web-based configuration management tools
- NIST-compliant security
- Granular password policies
- SNMP
- TLS and AES-256 encryption
- Linux reliability and stability
- High-performance relational database

### **NexLog DX-Series**

With reliability and ease of use at its core, the *NexLog DX-Series* focuses on Digital Transformation (DX) to meet tomorrow's needs. With expanded solution architectures and enhanced security, scalability, and integrations, the *NexLog DX-Series* is truly the next-generation recorder.



## NexLog 740 DX-Series

560 Total Channel Capacity:

- 96 Analog
- 560 VoIP
- 96 Digital PBX
- 192/240 T1/E1
- 240+ P25
- 240+ DMR
- 3U Rack-Mountable

## NexLog 840 DX-Series

Channel Capacity:

- 240 Analog
- 560 VoIP
- 240 Digital PBX
- 240/240 T1/E1
- 240+ P25
- 240+ DMR
- 4U Rack-Mountable



## Touchscreen

Know that your system is working with this optional 7" multi-touch LCD screen. This unique front-panel add-on lets you: conveniently search and replay calls, protect calls, create incidents, and more.



# Virtualized Solutions

MediaWorks Interface

The Linux Advantage

Ease of Use

*The same great NexLog features and functions offered as Software as a Service (SaaS).*

Channel Capacity:

- 560 VoIP
- 240+ P25, Dimetra, DMR
- Analog/Digital supported by the Smart Edge Capture Device



## CloudSync

Protect yourself with fast off-site disaster recovery hosted in AWS GovCloud. This product provides immediate access to archived recordings from anywhere with an internet connection, using the same MediaWorks web-based client as your NexLog recorder.



## Virtual Machines

NexLog SaaS recording solutions that are supported on VMware and Hyper-V and run on your pre-existing hardware.

## Smart Edge Capture Device

Captures, buffers, encrypts, and transfers up to 24 analog, 24 digital, 48 T1, 60 E1, and 120 VoIP channels. 1U rack-mountable.



## Cloud

NexLog SaaS recording solutions that run in various cloud environments such as AWS GovCloud or Azure.





### NexLog EXP

For organizations that need eight or fewer audio inputs recorded, Eventide offers the *NexLog EXP* recorder. This compact recorder is designed to record analog, digital, and VoIP audio inputs from telephone systems, SIP-based intercom systems, radio consoles, and IP-based DMR and NXDN radio systems.

Police and fire departments, schools, campus security, hospitals, and theme parks will benefit from this affordable recording solution that offers the same secure, reliable support as Eventide's *NexLog DX-Series*.







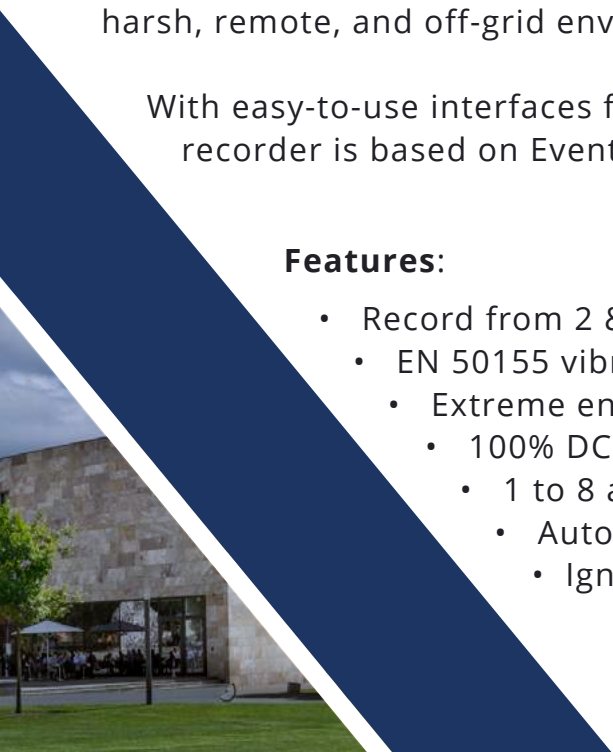
## NexLog EXP-M

The *NexLog EXP-M* recorder is the ideal portable recording solution for rugged applications. From police and fire vehicles to cargo ships and remote shelters, *NexLog EXP-M* captures and stores critical voice communications in harsh, remote, and off-grid environments.

With easy-to-use interfaces for audio replay, audio export, and system configuration, the *NexLog EXP-M* recorder is based on Eventide's highly reliable *NexLog DX-Series* recording software.

### Features:

- Record from 2 & 4 wire analog or VoIP sources
- EN 50155 vibration and impact compliant
- Extreme environment tolerance
  - 100% DC powered
  - 1 to 8 audio inputs
  - Automatic archiving
  - Ignition-controlled shutdown



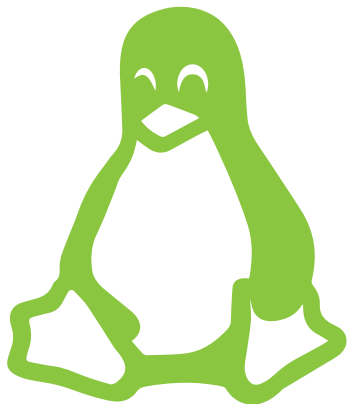


# The Linux Advantage

Linux is recognized as a highly reliable and stable open-source operating system. It is configurable, cost-effective, and scalable. Its architecture allows it to be easily deployed across multiple servers or virtual environments, making it the ideal option for mission-critical applications that require high availability and redundancy.

With its built-in firewalls and secure user authentication mechanisms, Linux is less susceptible to viruses and malware than other operating systems. The open-source nature of Linux ensures the operating system remains secure over time.

Eventide® has complete control over operating system components, application compatibility, and deployment schedule. *NexLog DX-Series* software is accessed through any web browser for configuration and use – users do not have to be versed in Linux to capitalize on the Linux Advantage.







**Configurable**



**Cost-Effective**



**Scalable**



**Reliable**



**Secure**





# MediaWorks DX

## Incident Reconstruction, Instant Recall, and More

NexLog DX-Series software provides secure access, replay, and management of audio, screen, multimedia, text (SMS), and IP video recordings. *MediaWorks DX* enables the creation of a holistic view of incidents. It is accessible via web browser on PCs, tablets, and phones using industry-standard HTML5 technology.

*MediaWorks DX* provides a full-feature set of tools for searching, managing, and securely sharing recordings:

- Browse
- Search
- Replay
- Instant Recall
- Live Monitor
- Reconstruct Incidents
- Protect
- Export
- Access from any approved device
- and more...



Audio & Text  
Annotation\*



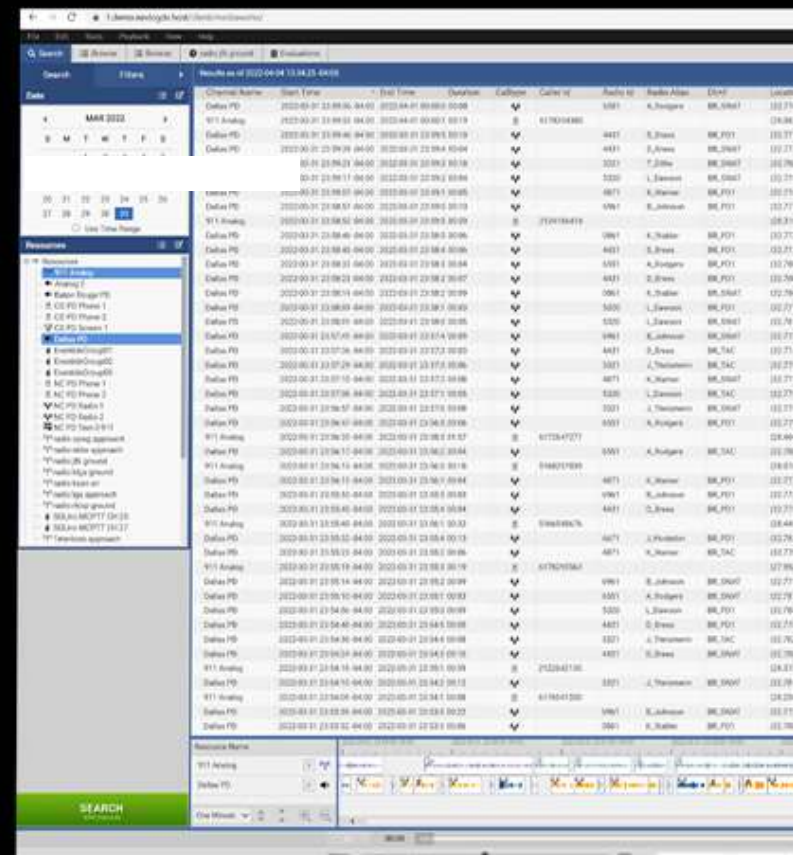
AI-Based Word &  
Phrase Search



Instant  
Recall\*



Reporting  
Tools







**Quality Assurance**



**Location & Mapping**



**Videos From 911**



**Redaction (Voice\* & Video)**

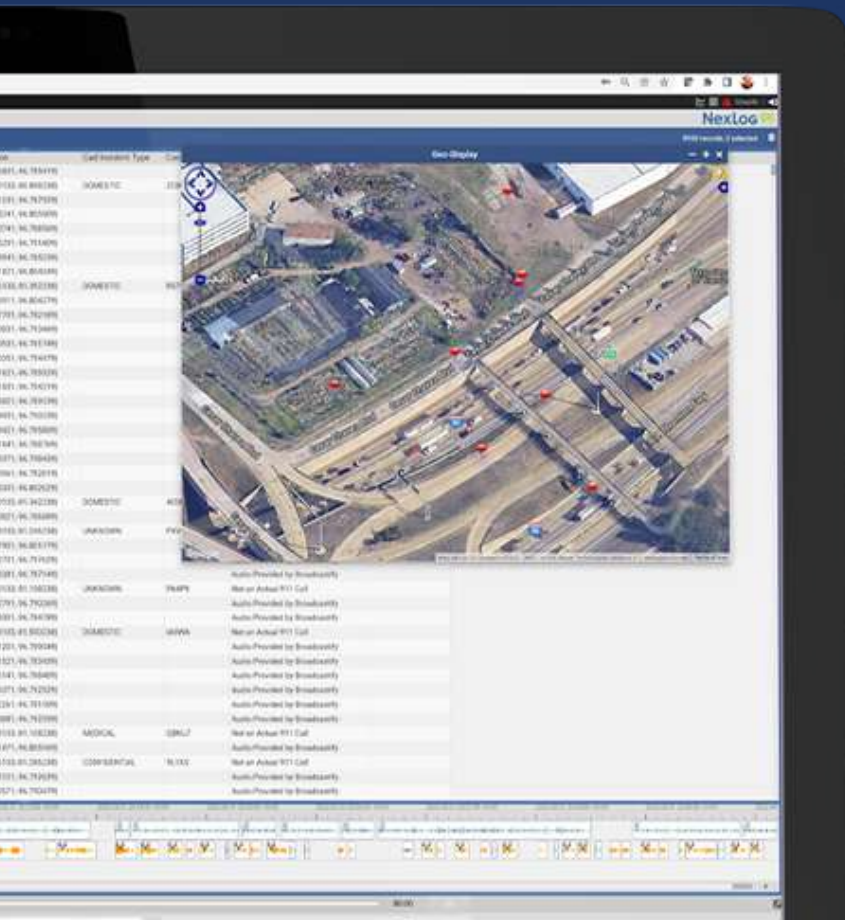
*\*Standard Features*

## Intuitive Interface

- Graphical Timeline
- Waveform Display
- Talking Time & Date
- Multimedia Replay
- Audio Annotation
- Text Annotation
- Screen Replay
- Pitch-Corrected Variable Speed
- Call Notes
- Pop-Out Search Tools
- Geo-Fence Search
- Location Display
- Location Tracking
- Multi-Parameter Search
- Pre-Set Exports
- Menu-Driven Export
- Single & Multi-Recording Export
- Phone & Tablet Support
- Multiple Monitor Support
- Configurable Layout
- Dark Mode
- Touchscreen Support
- Accessibility Modes
- Two-Factor Authentication
- Auditing

## Ease of Use

- Zoom In/Out
- Loop Playback
- Skip Forward/Back
- Playback AGC
- Redact Audio
- Obfuscate Audio
- Text/SMS Replay
- Lock Recordings
- Protect Calls
- Quarantine Recordings
- Speech Search
- Modify Incident
- Attach Other Media
- Split/Join Audio Clips
- Restrict Access
- Share Incident Folder
- Incident Export
- Export with Secure Standalone Player
- Upload videos & images to an incident for storage and replay





# Value-Added Features

## Add-Ons for MediaWorks DX



### Streamline Your Production and Improve Your ROI

You need a recording system to help you see where you can optimize your center's performance and efficiency. With quality assurance assessment and reporting, Eventide® has you covered.

***Quality Factor DX quality assurance software helps you answer the following questions & more***

#### **Quality Assurance**

How are dispatchers and call takers performing individually and in the aggregate?

#### **Identify Training Opportunities**

What training gaps exist?

#### **Retain Top Employees**

Who are the best performers, and who needs support?  
Are staffing levels appropriate?

#### **Meet Your Quality Assurance Goals**

Are you performing QA on the appropriate calls?  
Are you meeting the required mandates for QA?

### Quality Factor DX Software

Quality Factor DX software is a tool to help center managers evaluate and score the performance of dispatchers and call takers. With its built-in APCO/NENA QA/QI evaluation forms, you have a quality compliance program ready to go. Quickly measure your agency's performance to help achieve conformance mandates and effectively manage personnel.





## Enhanced Reporting for DX-Series

Build the report you need. Enhanced Reporting Engine for *DX-Series* gives you the tools to provide real-time business intelligence to supervisors, managers, and directors. Determine staffing levels and workflow and help manage budgets through pre-loaded or customized reports automatically delivered via email, PDF, or in-browser viewing. This software option is highly flexible and will increase your situational awareness. Improve crucial situation results using reports from the *DX-Series* Enhanced Reporting Engine.



## Screen Recording DX-Series

*Screen Recording DX-Series* is Eventide's fastest-growing recording option for customers seeking to drive operational excellence and improve situational awareness. This recording solution captures all screen activity, such as CAD inputs, surveillance camera video, maps, or other applications that can be seamlessly synchronized with recorder audio. Screen recording is highly configurable. Recording can run 24/7 or be triggered when a call is delivered, keyboard activity occurs, or outside inputs are received. Screen recording replay aids incident investigations, helps to document issues with other applications, and monitors agent procedural compliance.


### ***Screen Recording DX-Series software:***

- Selectable retention
- Flexible bandwidth-limiting options
- Multiple displays
- Support for Windows & Linux workstations
- Track CAD performance



Eventide released its NexLog CloudSync application after years of development and a partnership with Amazon Web Services (AWS). NexLog CloudSync automatically and continuously moves copies of recordings from a premise-based NexLog DX-Series recorder in near real-time to a highly secure and resilient AWS GovCloud instance, which is used by many state, local, and federal agencies.

Leveraging the power of cloud computing, Eventide's NexLog CloudSync offers geo-diverse resiliency and enables the consolidation of decentralized NexLog DXs, facilitating the sharing of resources and cooperation between agencies. As a result, organizations can make more informed decisions, protect themselves with the truth of what occurred, achieve their performance goals, and ensure the quality of their critical communications.



NexLog CloudSync provides fast off-site disaster recovery without building new infrastructure, minimizing downtime and data loss for fast, reliable disaster recovery. Archived recordings are available immediately in the event of a primary site outage.





# CLOUD SYNC



Virtual Machines



Cloud

- Hosted in AWS GovCloud
- Supports mission-critical workloads
- Meets compliance mandates
- 24/7 accessibility from anywhere with an internet connection
- Backed up in seconds
- 256-bit encryption
- Secure restoration
- Archive retention control
- Off-site disaster recovery
- Outage accessibility
- Add-on enhancements
- Data aggregation
- AI capabilities
- Expert local support

## Have the Evidence You Need for Court | Respond to Current Requests for Historical Recordings

By utilizing Eventide's NexLog DX-Series communications recorders and NexLog CloudSync, organizations can be confident in the protection, accessibility, and resiliency of their crucial recordings while benefiting from the improved security, compliance, and efficiency that these advanced solutions provide.



## Speech Factor AI

Artificial Intelligence (AI) is here. Save time with this automated speech analytics and transcription service option for users of *NexLog DX-Series* recorders. Speech Factor AI leverages best-in-class cloud-based AI, which offers speech-to-text transcription, plus phrase spotting and alerting (performed in real-time or post-processing over a selected set of calls). Speech Factor AI will take your situational awareness, incident reconstruction, QA/QC automation, and more to the next level. With constant updates and new features, stay up to date with this emerging technology.

### Features:

- Multiple languages
- Real-time phrase spotting with alerts
- Word & phrase search across selected calls
- Radio & Phone Audio Transcription
- Separate dispatcher & caller audio
- Transcription Export





## NexLog DX-Series Software Update Subscription

*NexLog DX-Series* software continues to evolve to meet tomorrow's technical and security challenges, and new software versions and updates are produced regularly. The *DX-Series* Software Update Subscription (DXSUS) provides access to these essential software versions and updates, which can incorporate Linux security updates, application-level security updates, and improvements to existing functionality. Each *NexLog DX-Series* software version is conveniently designated by its year of release and update level (for example: "Version 2024.1").

The first 12 months of DXSUS coverage is included at no charge with the purchase of each *DX-Series* recorder, *DX-Series* virtual recording solution, or *Smart Edge Capture Device*. Yearly coverage renewals will help ensure that your *NexLog DX-Series* products maintain the highest security, performance, functionality, and supportability levels.



**Data Analytics**



**Predictive QA**



**Speech Analytics**



**Video**

